

## Patient Portal: Registering Your Patient Portal Account

Now that you've scheduled your appointment with a LifeStance clinician, you'll be invited to register for a Patient Portal Account. You'll receive an email invite to set up your password and register your account. The steps to follow are below:

## **Email Workflow:**

 You will receive an email with a link to complete the registration. You will click on the Create Your Account button in the email



2. You will then create the password (you will be guided on the site as to length and construction when you start typing the password). You will also need to add your date of birth (or the date of birth of the patient if you are the parent/guardian), and then also check the box acknowledging the Terms & Conditions. Then, you will click on the Register button.



3. The registration will be completed and you will be logged into the Patient Portal.





- 4. Once you have signed in, you will be taken to the Patient Portal Dashboard. From the dashboard, you can access all of the different portal functions such as:
  - Viewing upcoming and historical appointments
  - Messaging
  - Online Bill Pay
  - Completing Patient Forms
  - Accessing Patient Records
  - Uploading Documents and Insurance cards

Please see separate videos and instructions on how to use these other features.

